



Adopting AI-powered cloud technology

An SMB's guide to growing faster
with Microsoft Dynamics 365
Business Central



Introduction

AI has become a fundamental tool for people get their work done and businesses to stay competitive. While 71% of small or medium-sized business (SMB) leaders believe that AI adoption is critical for their company to remain competitive, 61% admit their company lacks a vision for AI implementation.¹

As the pace of business continues to increase, AI offers growing businesses the support to streamline manual processes, connect teams in a unified solution, and keep pace with evolving organizational needs.

For organizations to thrive in today's business landscape, they need an AI-powered, cloud-based business management solution that enables them to transform operations and connect their teams in a single application.

1. "Workers worldwide are embracing AI, especially in small and medium-sized businesses," Microsoft, 2024



Grow your business with Dynamics 365 Business Central

It's now easier than ever for growing businesses to modernize their tech stack and outpace their competitors with a cloud solution featuring built-in AI capabilities.

As a cloud adoption and transition partner, Solution Systems has the expertise to align your finance, sales, service, and operations teams with a single, easy-to-use application: Dynamics 365 Business Central with Copilot.

Dynamics 365 Business Central is the first comprehensive business management solution that uses Copilot to boost productivity, spark creativity, and improve business performance with next-generation AI. It also empowers users to work seamlessly with familiar Microsoft 365 apps like Microsoft Outlook, Microsoft Excel, and Microsoft Teams to reduce app switching while offering world-class security, flexibility, and scalability only available in the Microsoft Cloud.

2. "The Total Economic Impact™ of Microsoft Dynamics 365 Business Central," Forrester, 2023

40,000+

growing businesses are already benefitting from Dynamics 365 Business Central

- 172% return on investment (ROI) in three years²
- Up to 18% increase in productivity²
- \$30,000 savings in avoided third-party fees annually²



The Microsoft Cloud difference

For years, we have seen cloud technologies provide a critical advantage for addressing the top business priorities and enabling businesses to:

- Adapt to new technologies.
- Improve security, privacy, and reliability.
- Enable scalability, flexibility, and easier onboarding.
- Free up IT resources to focus on high-value work.
- Accelerate business insights.
- Remain current and compliant.

The Microsoft Cloud takes these benefits a step further so you can run your entire digital infrastructure within the cloud. In fact, Dynamics 365 is the only business management platform that natively integrates with Microsoft 365, giving you unparalleled integration across systems and processes for increased productivity and collaboration in one solution.

Dynamics 365 Business Central offers the flexibility to meet your business needs

Our Microsoft experts can work with your team to transform and grow your business by tailoring Dynamics 365 Business Central to meet your needs today and for years to come.

Increase financial visibility and performance

Accelerate financial close, improve forecasting, and get timely performance metrics to enhance financial outcomes.

Finish projects on time and on budget

Complete projects successfully and profitability with planning, resourcing, tracking, costing, billing, accounting, and timely intelligence.

Boost sales and improve customer service

Improve the customer experience by managing the entire sales process within Outlook and delivering better outcomes with connected service operations.

Meet your sustainability goals

Track and report greenhouse gas emissions with ease and accuracy to manage your environmental impact.

Optimize inventory and supply chain management

Deliver products on time and adapt to changing business models with visibility across purchasing, manufacturing, inventory, and warehouses.

Realize more value with Copilot in Dynamics 365 Business Central

Copilot capabilities are natively available in Dynamics 365 Business Central and Microsoft 365 applications, helping users take advantage of leading AI to accelerate productivity and enable a whole new way to work.

Accessing Copilot within the tools they work best helps users improve the end-to-end customer experience, reduce costs, and boost financial success. Additionally, Copilot can automate repetitive tasks, analyze data, and provide personalized recommendations for more efficient business operations that support growth goals.



Unlock more possibilities with Copilot

Solution Systems can train your employees on how to put Copilot to work for them across the use cases that are most relevant to their functions.

Copilot as an assistant

Stay organized, collaborate more effectively, and improve communications with the AI capabilities in Copilot to stay focused on the most impactful work.

Hold more productive meetings.

Provide a list of all the action items from this meeting and send it to all invitees.



Summarize conversations quickly.

Summarize all the Teams threads regarding the new product update and highlight any key takeaways.



Copilot as an advisor

Analyze complex data sets and get clear, actionable recommendations from Copilot to navigate challenges, predict trends, and make more informed decisions to drive optimal business outcomes.

Maximize untapped insights.

Review our latest water and electricity consumption data. Provide an update on how it aligns with our annual sustainability goals.



Draft story-driven presentations in seconds.

Build a PowerPoint presentation for a company update on last quarter's financial performance.



Copilot as an orchestrator

Benefit from continuous process optimization for smooth operations across your entire business with Copilot.

Coordinate data, privacy, and security.

Summarize the latest compliance update document. List out any changes that could impact our data and security protocols.



Unlock improvement opportunities.

Identify bottlenecks in our current month-end close process. Recommend ways to streamline reconciliations and automate routine tasks for faster completion.



Dynamics 365 Business Central with Copilot transition checklist

Solution Systems makes switching to Dynamics 365 Business Central easy.

Our expert guidance during the decision-making, planning, and execution stages of the cloud migration process not only minimizes potential downtime, but also ensures your employees adapt to Dynamics 365 Business Central quickly and easily.

Use this checklist to help plan for success:

- ☐ **Set up an initial consultation with Solution Systems.**
Our experts will meet with you to understand your challenges, goals, and current solutions—and how to best modernize and optimize your business.
- ☐ **Analyze the IT ecosystem.**
We'll work with your IT team and business leaders to document existing IT infrastructure and apps, including dependencies, security needs, usage, and business content for each app.
- ☐ **Define and prioritize.**
Identify the business platforms you want to address and the outcomes you aim to achieve in detail. Outline the benefits that can impact the entire organization.
- ☐ **Plan the migration.**
We'll create a comprehensive plan for which apps to migrate, how to migrate them, and in what order to avoid business disruptions. We can also outline the total cost of ownership of the proposed plan and get buy-in from additional company leadership.

Take the next step

The time to move to the cloud and embrace AI is now. To avoid falling behind in today's competitive business landscape, Solution Systems can guide you throughout the entire journey for a smooth transition, helping you get the most out of Dynamics 365 Business Central with Copilot, so you can:

Adapt faster

Transform business operations with the security, flexibility, and scalability of a Microsoft cloud solution that grows with your business.

Work smarter

Empower people with Copilot capabilities and connectivity to Microsoft 365 so your team can be more productive, collaborative, and impactful.

Perform better

Access guided workflows and timely data that drives continuous process optimization, accelerates financial close, and improves decision making.

Contact us to get started today.

Contact Sales